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Travelport Launches Airlines Health & Safety Tracker

By Harvey Chipkin

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Travelport has launched the Travelport Airline Health & Safety Tracker. The tool, which is free of charge and available to both Travelport customers and the wider industry, highlights the safety measures being undertaken by more than 80 of the world's largest airlines – all available at a glance. It is delivered to both online and offline travel agencies through the recently launched Travelport COVID-19 Smartpoint Plugin, Travelport's API-based merchandising solution; Branded Fares Data File; and the company's COVID-19 Resource Hub, which is also available to the general public. Kyle Moore, global head of customer strategy and marketing, said the company is in "a natural position" to bring this information into a single place and deliver it to travel agents and travelers. The tracker monitors the use of seven safety measures: mandated use of face masks, socially distanced seating, temperature checks before boarding, improved air filtration, enhanced cleaning programs, reduced onboard food and beverage services, and mandated traveler health certification or declaration. The data is presented in a simple visual format and is updated by Travelport on a weekly basis.

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