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Travelport launches safety tracker for agents

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Agents will be able to monitor the health measures being adopted by more than 80 airlines in a new 'safety tracker' being launched by Travelport.

The technology will scrutinise a number of key measures put in place by carriers including mandated use of face masks, socially distanced seating and temperature checks before boarding.

It will also detail issues such as improved air filtration, enhanced cleaning programs, reduced onboard food and beverage services, and mandated traveller health certifications.

The data will be refreshed on a weekly basis.

Travelport said the introduction of the free tracking tool follows demand from agents.

It will be delivered to both online and offline agents through the recently launched Travelport Covid-19 Smartpoint Plugin, Travelport's API-based merchandising solution, Branded Fares Data File.

The information will also be added to the Covid-19 Resource hub which is available to the general public.

"In recent months, the travel industry has introduced a wide array of robust health and safety measures to enable a safe and responsible return for travel," said Travelport Global Head of Customer Strategy and Marketing Kyle Moore.

"Using our leading technology, we believe this tool will help travelers to match their travel needs with the safety measures they expect, bringing back confidence in travel and supporting a strong industry recovery."

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