

Travelport launches free Airline Health & Safety Tracker to help boost confidence in travel

- *New tool provides regularly-updated information on the safety initiatives of more than 80 of the world's largest airlines*
- *Highlights availability of seven sought-after safety measures, including mandatory use of face masks*
- *Available free-of-charge through the Travelport COVID-19 Smartpoint Plugin, Travelport Branded Fares Data File, and the Travelport COVID-19 Resource Hub*

Langley, U.K., 30th July 2020: In response to demand from travelers and travel agents for information on airline health and safety measures, [Travelport](#), a leading technology company serving the global travel industry, today announced the launch of the Travelport Airline Health & Safety Tracker. The tool, which is free of charge and available to both Travelport customers and the wider industry, highlights the safety measures being undertaken by more than 80 of the world's largest airlines – all available at a glance. It is delivered to both online and offline travel agencies through the recently launched Travelport COVID-19 Smartpoint Plugin, Travelport's API-based merchandising solution, Branded Fares Data File, and the company's [COVID-19 Resource Hub](#), which is also available to the general public.

The new tool provides detailed information on a range of topics, including: lockdown rules, entry requirements and quarantine measures for travelers. Country-level information can be displayed at the click of a button, allowing agents to advise their customers easily and instantly.

Kyle Moore, Global Head of Customer Strategy and Marketing, Travelport, said: "In recent months, the travel industry has introduced a wide array of robust health and safety measures to enable a safe and responsible return for travel. As we sit at the heart of the industry, both aggregating, and enabling the merchandising of, travel content from all corners of the world, we are in a natural position to bring this information into a single place and deliver it to travel agents and travelers. Using our leading technology, we believe this tool will help travelers to match their travel needs with the safety measures they expect, bringing back confidence in travel and supporting a strong industry recovery."

Sandeep Dwivedi, Chief Operating Officer at InterGlobe Technology Quotient, said: "Gradual shifts towards safer journeys with refined safety measures is leading us to an evolving industry. To be able to track and match these safety measures with respective requirements shall lay genesis for a better travel booking experience; one that is frequently ensured by Travelport, lately with the Airline Health and Safety Tracker. This readily accessible aid shall undoubtedly bring much respite from tedious manual searching and help travelers meet their respective requirements."

The Travelport Airline Health & Safety Tracker¹ monitors the use of seven sought-after safety measures: mandated use of face masks, socially distanced seating, temperature checks before boarding, improved air filtration, enhanced cleaning programs, reduced onboard food and beverage services, and mandated traveler health certification or declaration. The data is presented in a simple visual format and is updated by Travelport on a weekly basis.

In the Travelport COVID-19 Smartpoint Plugin², which can be downloaded from Travelport Marketplace, the information is available alongside details on government restrictions, lockdowns and safety measures – updated on a daily basis by global travel safety intelligence

provider, Safeture. Information can be surfaced at the click of a button, based on the itinerary being booked. A video demonstration can be found [here](#).

As the airline safety information is also available through Travelport Branded Fares Data File, Travelport's online travel agency, corporate booking tool, and travel meta-search customers can easily integrate Travelport Airline Health & Safety Tracker data into their own booking tools.

Additionally, all of the information is available on the [Travelport COVID-19 Resource Hub](#), along with comprehensive information on travel restrictions across the world; airline, hotel and car policy trackers; direct links to Travelport support services, and guides to the best way to use technology during the crisis.

The Travelport Airline Health & Safety Tracker is the latest Travelport initiative to support an industry recovery. Travelport has also:

- Provided online training to more than 110,000 agents from March to June 2020 to ensure they are equipped with the knowledge and best practices needed in today's environment.
- Contributed to the formation of various [World Travel and Tourism Council protocols](#) aimed at supporting a strong industry recovery.
- Helped airlines to use the Travelport Rich Content and Branding merchandising solution to communicate safety information to travel agents directly through the Travelport Smartpoint agency point-of-sale solution.
- Worked with hotel groups to utilize descriptive space on the GDS screens to communicate safety information.

- End -

Notes for Editors:

1. Criteria for the safety measures monitored by the Travelport Airline Health & Safety Tracker:
 - Mandated use of face masks: Mask or face covering is described as "mandatory" or "required" for passengers and crew for boarding, onboard, arrival.
 - Socially distanced seating: Economy class middle seat is always blocked or unoccupied - unless selected by family or party travelling together.
 - Temperature checks before boarding: The airline, airline partner, or ground handler or airport will temperature check all passengers prior to travel.
 - Improved air filtration: The airline's entire (or vast majority) fleet uses HEPA filters for recirculated air, or uses 100% external air (no recirculation).
 - Enhanced cleaning programs: The airline has implemented a new cleaning program for aircraft interiors either; between every flight, or overnight/daily, or both; or the airline has implemented disinfection / electrostatic spraying of aircraft interiors.
 - Reduced onboard food and beverage services: The airline has reduced or restricted on-board service and facilities, such as food and beverage in order to minimize contact between passengers and crew.
 - Mandated traveler health certification or declaration: The airline requires a health certificate or health documentation/declaration to allow travel. Such documentation may include but is not limited to fill-in forms at the airport, or a full COVID-19 test.
2. The Travelport Smartpoint COVID-19 Plugin is available free-of-charge to all Travelport customers globally, using Travelport Smartpoint 8.2 or above.

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better, for everyone. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., and is represented in approximately 180 countries and territories.

To learn more about Travelport, visit www.travelport.com
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About ITQ

InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises, is a part of large Indian conglomerate established in 1989 and headquartered in Gurugram. InterGlobe employs more than 27,000 professionals globally through its various businesses leading in Aviation, Hospitality and Travel related services.

ITQ is an official distributor of Travelport in 6 markets across Asia Pacific region including India, Sri Lanka. Headquartered in Gurgaon, the company provides cutting edge travel technology solutions with unmatched inventory options to its customers helping them increase their productivity and business efficiency. With an extended network nearly 400 cities having 19 dedicated offices and 14 REPs, InterGlobe Technology Quotient reaches out to over 36,000 agency terminals, with two nationalised service centres and 16 training centres having state-of-the-art infrastructure and facilities matching international standards.

For more information on ITQ and its business and financial solutions, visit www.itq.in
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