

Tourism Breaking News

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Alitalia to operate 1,600 weekly flights in August

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Travelport Launches Free COVID-19 Smartpoint Plugin

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Travelport has launched the Travelport COVID-19 Smartpoint Plugin. The plugin provides travel agencies with the latest information on government restrictions, lockdowns and safety measures across the globe all within the agent workflow. It is available free-of-charge to all Travelport customers globally, using Travelport Smartpoint 8.2 or above, and can be downloaded directly from Travelport Marketplace. The new tool provides detailed information on a range of topics, including: lockdown rules, entry requirements and quarantine measures for travelers. Country-level information can be displayed at the click of a button, allowing agents to advise their customers easily and instantly.

Kyle Moore, Global Head of Customer Strategy and Marketing, Travelport, said, "The travel ecosystem today is probably the most complex it has ever been, with government, airline, and hotel policies in every country constantly-changing. We're making sure our agent partners no longer need to constantly leave their workflow to search for accurate and up-to-date information— greatly improving their efficiency in servicing their traveller customers."

Sandeep Dwivedi, Chief Operating Officer at InterGlobe Technology Quotient, said: With the looming uncertainty across the globe, having a substantial amount of certainty through readily accessible up-to-date information including on government and airline policies shall unequivocally prove beneficial for our network of agents and serve as a ready aid for gaining momentum in operations and transactions. This free built-in plugin in the GDS is a welcome move from Travelport, one that will result in both informed traveller and travel enabler."

The information in the Travelport COVID-19 Smartpoint Plugin is provided by global travel safety intelligence provider, Safeture, and is updated daily. "Our collaboration with Travelport will provide millions of travellers with the information they need to make informed decisions. With travel showing signs of a long-awaited recovery, creating this sense of security will be key to the reopening of economies and societies, commented Magnus Hultman, Chief Executive Officer of Safeture.