

Travelport and TTS Launches Mobile Agent for Windows Phones

April 27, 2016

Travelport, a leading travel commerce platform and TTS, a leading developer of innovative solutions for the global travel and tourism industry have today announced that Travelport Mobile Agent is now available on Windows-powered phones.

Travelport Mobile Agent is a tool, developed by TTS, that allows Travelport connected travel agents around the world to access the Travelport platform remotely, anytime and from anywhere, via their mobile or tablet device. It means that they can still advise their customers on travel options or, for example, make amends to existing reservations, thereby increasing the level of service and value they can offer their customers. The solution ultimately can lead to greater customer satisfaction and loyalty and increased revenues.

It extends to agents the same transformative selling experience that they get using Travelport's award winning point of sale solution Travelport Smartpoint, at their desks, in their offices. This mean they still access rich graphical content and the branded fares and ancillaries on offer from the world's leading airlines. Travelport Mobile Agent also synchronises across all mobile devices, allowing travel agents to start working on a customer's booking on one device and complete or amend it on another.

First released in 2011, Travelport Mobile Agent has grown from strength to strength and currently runs on over 10,000 different mobile devices. The initial release was available for all Apple mobile devices, including both iPhones and iPads. In 2012 the device support was extended to Android smartphones and tablets and from today, Windows.

Rui Figueiredo, COO of TTS commented: "As mobile technology evolves, so does Travelport Mobile Agent and we are thrilled that this newly released version, packed with all the features customers love is now available for the first time on the Windows mobile platform. Travelport and TTS have a long track record in delivering fantastic products for our travel agency partners around the world and we continue to work tirelessly to give them the tools, technology and functionality to allow them to sell more efficiently and more effectively."



Jason Clarke, Travelport's Global Managing Director for Agency Commerce commented: "Travelport and TTS are leading their competitors in this area and no one else can offer travel agents the same suite of comprehensive solutions, designed and built specifically for mobile and across multiple devices. Travelport's partnership with TTS demonstrates our continued commitment to working collaboratively with third parties to deliver innovative products for the global travel industry as well as delivering the very best in mobile technology."