



Travelport Smartpoint App™ Launches for Worldspan Go!™ Desktop **Innovative Technology Makes Booking Travel Easier and More Efficient**

Atlanta
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Travelport, a leading provider of critical transaction processing solutions and data to companies operating in the global travel industry, today announces the availability of Travelport Smartpoint App, a powerful software upgrade for the Worldspan Go! Desktop. Smartpoint App reduces training needs and improves agents' productivity and customer service. The application infuses the cryptic environment with a mix of native and point-and-click navigation, plus graphical user interfaces to speed up the reservation process, reduce call handling time and improve the agent user experience.

By combining efficiency of command entries with clarity of graphical overviews and click-through links searching and booker is easier and fast. Built in time saving features automate day-to-day processes helping agents to work smarter not harder.

Smartpoint App brings a fresh new look and feel for the Worldspan Go! Desktop building on how agents work today; time-saving features include;

- **Interactive Calendar:** Agents can search and shop flights, hotels and car rentals directly from the calendar –simply select dates and click to shop.
- **Queues:** They're easy and interactive. With queue count options, there's no need to check frequently used queues. Agents are alerted when queues are updated.
- **Smart Panel:** An intuitive point-and-click approach to booking hotels and car rentals slashes time associated with complex system entries. Flight details are pre-populated to preserve time and accuracy, and graphical maps and images are designed to help identify the best hotel and car rental options.
- **Multiple Tabs:** Several searches can be conducted at the same time, while retaining all information. Agents are able to manage multiple tasks and serve customers with greater efficiency.