



Emirates Airline Enhances Customer Online Shopping Experience with Launch of Travelport Ticket Rebooking Technologies

ATLANTA, Feb. 16, 2012 – Travelport, the business services provider to the global travel industry, today announces Dubai-based Emirates Airline, the Middle East’s largest carrier has deployed Travelport Rapid Reprice™ (patent pending) technology with the rebooking module and Travelport Rapid Reprice Select™ on www.emirates.com, giving the carrier’s online travel buyers all-new ticket repricing capabilities.

Emirates joins other global carriers in implementing the new Rapid Reprice Rebooking Module making it quick and easy for customers to maintain control of their journey when changing travel plans. The rebooking module has a user friendly graphical user interface (GUI) that is integrated with Emirates’ “manage an existing booking” feature on www.emirates.com which allows passengers to change or cancel their itinerary 24X7 from any device that has internet connection.

Travelport, in conjunction with Emirates, designed the rebooking module to mimic the same look and feel of the airlines 100+ worldwide websites and support all different languages including but not limited to Arabic, Chinese, Russian and, Japanese, to provide a seamless experience for all global passengers. The rebooking module also includes a self-service administration tool that allows Emirates to create, update and manage their unique business rules at any time.

Travelport Rapid Reprice Select enhances Emirates customer satisfaction and loyalty by allowing travelers to make more informed decisions. When Emirates website customers need to change or cancel itineraries, Rapid Reprice Select eliminates the need to conduct separate shopping requests to find more than one alternate low-fare itinerary. In a single request, a selection of instantly bookable alternates is presented with complete pricing, including accurate fares, taxes, additional collections, refunds, penalties or fees.

Rapid Reprice was the first solution to automate the complex airline itinerary repricing process, and the first tool of its kind to be deployed worldwide by major airlines. Travelport has processed over 200 million Rapid Reprice transactions since 1999, including 35 million in 2011. Rapid Reprice Select was the first combined shopping and repricing tool with the ability to shop, reprice and book international itineraries, and retrieve multiple alternate options in an integrated display – regardless of the currency in which a ticket was originally issued.

“Travelport’s guidance, support and commitment to constant innovation in e-commerce repricing technologies have played a significant role in growing our revenues,” said Bob Kabli, vice president, e-commerce, Emirates. “Emirates is devoted to providing unique customer experiences and Travelport provides solutions that support our strategy, enable us to compete more effectively and raise the bar on customer service and satisfaction.”

“Emirates is taking an important step forward with the launch of Travelport Rapid Reprice and we look forward to helping our partner sustain solid e-commerce growth and performance in the years ahead,” said Derek Sharp, president & managing director, Americas & Travelport Airline IT Solutions. “Emirates is among a growing number of carriers dedicated to enhancing their Web sites by giving customers advanced, shopping and rebooking tools. We are pleased to partner with Emirates and see them implement two game-changing e-commerce re-booking solutions.

The Emirates’ website implementation of Travelport Rapid Reprice technologies expands a longstanding IT services and software-usage relationship through which Travelport has provided Emirates and the Emirates Group’s Mercator-hosted airlines with Travelport’s global fares and pricing, shopping and Travelport Rapid Reprice technologies.

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About InterGlobe Technology Quotient (www.itq.in)

InterGlobe Technology Quotient (ITQ), is a strategic business unit of InterGlobe Enterprises which is a leader in aviation and travel related services. InterGlobe Technology Quotient (ITQ), is the official distributor of Travelport Galileo in India & Sri Lanka and Travelport Worldspan, through Calleo Distribution Technologies Pvt. Ltd. in 5 markets across the Asia Pacific region. With its corporate headquarters in Gurgaon, ITQ provides cutting edge travel technology solutions with unmatched inventory options to its customers helping them increase their productivity and business efficiency.

With an extended network over 500 cities with 23 dedicated offices InterGlobe Technology Quotient reaches out to over 12,000 agency locations, has a nationalised service centre and 13 training centres with state-of-the-art infrastructure and facilities matching international standards.

About Travelport (www.travelport.com)

Travelport is a broad-based business services company and a leading provider of critical transaction processing solutions to companies operating in the global travel industry. With a presence in 160 countries, approximately 3,500 employees and reported 2010 revenues of \$2.3 billion, Travelport is comprised of the global distribution system (GDS) business, which includes the Galileo and Worldspan brands and its Airline IT Solutions business, which hosts mission critical applications and provides business and data analysis solutions for major airlines. Travelport also owns approximately 48% of Orbitz Worldwide (NYSE: OWW), a leading global online travel company. Travelport is a private company owned by The Blackstone Group, One Equity Partners, Technology Crossover Ventures, and Travelport management.

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