

ITQ on how to book IndiGo through Travelport

IndiGo and Travelport, a leading Travel Commerce Platform, have partnered to distribute IndiGo's fares and ancillary products to Travelport connected customers worldwide.

This distribution capability enables the airline to provide its content via an API connection, rather than the more traditional fare filing methods often favoured by network carriers and still have their fares and ancillaries displayed, compared and booked in exactly the same way. InterGlobe Technology Quotient (ITQ) has been conducting a series of road shows in various cities across India to infuse this idea of ease-of-booking on Travelport GDS. The road shows are meant to inform and update the travel agents community on the feasibility of booking India's largest LCC, where, they can now search and access full information including visuals on the airline's branded fares and ancillaries, empowering them to sell more effectively to their customers and increase revenues.



Sandeep Dwivedi, Chief Commercial Officer of ITQ commented that "with the integration of 6E's branded fares including corporate, sale, family return – together with popular ancillaries such as seats, excess baggage, meals, lounge access and many more – we are offering our customers a world of travel choice with

Travelport. Populating the idea of such a technological ease and adoption of the same by travel agencies across the country, is the idea behind launching these road show marathon and we are confident that our travel partners would be delighted to learn more about booking IndiGo on Travelport".

Let's be more digital - Lufthansa

A gentle push on the home button and the digital world opens up to the user. A finger swipes the surface and navigates to a yellow app. With the "Lufthansa crew Flight" apps, the seating plan is quickly opened, providing the cabin crew with a plenty of information on the guests of their next flight. Lufthansa has already provided iPad Minis to 20,000 of its flight attendants. The cabin mobile device (CMD) will soon be issued to the entire cabin crew. This is a major and – above all – visible step in the year of digitisation at Lufthansa.

The CMD will allow cabin crew members to access all the data they need to work on board, to access important service manuals and service schedules, and easily view any changes in plans. The CMD heralds a new way of "paperless" working and simplifies existing processes so that staff have more time for customers. Moreover, it significantly improves communication with the personnel on board. The Cabin Mobile Device project is part of a major current programme of transformation called 'OPSession', which aims to further digitise the operational areas of Lufthansa, Swiss and Austrian Airlines.



TECHNOLOGY

Your passport? Your smartphone

In a first of its kind, the Dubai International Airport has launched a new hi-tech scheme, enabling passengers to use their smartphones instead of their passports at the smart gates. UAE residents departing from the airport can now use their smartphones to get through the e-gates. The new service is called the UAEWallet, and comes in the form of an official app. UAE citizens and residents can register their personal details, Emirates ID and passport information, which means you simply have to scan a barcode generated by the app as you pass through the airport, and provide a fingerprint for identity purposes. The new facility is expected to reduce departure clearance time to 9-12 seconds per passenger. At the moment, the app can only be used at Terminal 3, but is expected to be rolled out across all terminals soon. While the move is a huge step in terms of technological advancement, the facility largely neglects the passengers transiting via Dubai who are non-Dubai residents. The airport has retained its title of the world's number one airport for international passengers with an annual traffic of 83.6 million passengers in 2016 up by 7.2 per cent in 2015. As the number of international passengers arriving and transiting through this airport increases exponentially, the use of this facility becomes less for the public but more for a selected few.