



Travelport Delivers NDC Content and Servicing for Qatar Airways on Travelport+

LANGLEY UK, March 5, 2024 – <u>Travelport</u>, a global technology company that powers travel bookings for hundreds of thousands of travel suppliers worldwide, and **Qatar Airways**, one of the world's leading global airlines, announced today that Qatar's NDC content and enhanced servicing capabilities are now available in the Travelport+ platform. Travelport customers can easily search and compare NDC offers from Qatar Airways, as well as service NDC bookings, which includes modifications and cancellations.

Travelport+ enables agency customers to access a wide range of rich content, fares, and unique offerings from Qatar Airways all in one place, enhanced by the Content Curation Layer (CCL). This Travelport+ feature minimizes manual tasks using powerful artificial intelligence (AI) and machine-learning (ML) capabilities to provide agents and travelers a more modern retailing experience with faster search response times, highly relevant results, and greater accuracy.

"Our NDC collaboration with Travelport ensures that travel agents around the globe can effortlessly shop and book our growing repertoire of NDC offers and provide exceptional service to our customers, including post-ticketing," said **Matt Raos, Senior Vice President Global Sales at Qatar Airways.** "Qatar Airways has long been committed to bringing our agency partners along on the NDC journey, so we're pleased to extend our NDC offers to Travelport subscribers."

"Now that Qatar's NDC content is available on Travelport+, our agency customers will have the ability to view and compare more dynamic offers and ancillaries from Qatar Airways so they can create a more streamlined, personalized experience for travelers," said **Jason Clarke**, **Chief Commercial Officer**, **Travel Partners at Travelport**. "We've built our NDC solution to empower travel agents to operate as modern retailers and provide the level of service that travelers need beyond the point of booking, so that our partners benefit from more upsells and greater loyalty from their customers."

"This partnership with Qatar Airways on Travelport+ is a quantum leap in enhancing the booking experience for our travel partners, symbolizing our unwavering commitment to driving innovation within the travel industry .By integrating NDC content and servicing, we aim to redefine the standards of efficiency, reliability, and convenience by not just offering more choice; but empowering travel retailers with an expanded horizon of possibilities," said **Sanjay Kumar**, **President and CEO at InterGlobe Technology Quotient (ITQ)**.

Travelport's NDC content and servicing solution for Qatar Airways has first become available to agency customers located across Australia, India, Kuwait, New Zealand, Nigeria, Pakistan, Qatar and the UK. Access will expand to agency customers located in additional countries around the world in the coming weeks.

About ITQ

InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises, holds leadership position in travel technology industry with its avant-garde travel technology solutions. Bringing non-pareil inventory options to travel retailers' desktops and mobile phones, ITQ renders the process of travel booking and agency management, seamless. As sole distributor of Travelport in India, Sri Lanka, Maldives and Bhutan, ITQ invigorates the connection between travel retailers and airlines through a vast network of data. With innovation fueling its operations since 2005, ITQ has been technologizing travel retailers with inventory, interface and intelligence by being the neural system of travel retailers in India. Connected to 22,000+ agency terminals, serving 6,700+ customers including travel management companies, online travel retailers and retail agencies across 700+ cities Offering unparalleled assistance through a 24x7 helpdesk. For more information, visit: https://itq.in/

About Travelport

<u>Travelport</u> is a global technology company that powers bookings for hundreds of thousands of travel suppliers worldwide. Buyers and sellers of travel are connected by the company's next generation marketplace, Travelport+, which simplifies how brands connect, upgrades how travel is sold, and enables modern digital retailing. Headquartered in the United Kingdom and operating in more than 165 countries around the world, Travelport is focused on driving innovation that simplifies the complex travel ecosystem.

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