

# PRESS RELEASE

## Delivering NDC – our 2019 roadmap

-from Stephen Shurrock, CCO

**February 06, 2019:** We've come a long way since I presented Travelport's first New Distribution Capability (NDC) roadmap, working through our NDC milestones on all fronts;

- With our airline customers, who are gradually changing to NDC content distribution
- With our agency customers, who are making changes to established ways of working to be NDC-ready
- Across our product and technology teams, as behind the scenes we work hard to ensure Travelport is the partner of choice for the NDC era

We completed the [first NDC booking through a GDS](#) back in October 2018 and have [recently completed the onboarding of more travel agencies](#), both large and small, who are receiving NDC content as pilot agents through Travelport Smartpoint. We're [committed to ensuring NDC works for everyone](#), so [shared our insights after our first few weeks offering NDC content](#) and [answered our customers' most frequently asked NDC questions](#).

As we're at the start of a new year and have progressed from the initial implementation phase and into the ongoing delivery of NDC, here are the milestones we're looking forward to reaching during 2019:

### Providing travel choice through content

I said last year that in many ways, NDC is just a new version of what we've always done at Travelport: providing choice to our demand-side customers through relevant, bookable content from whichever distribution method a supplier chooses to connect to us.

We already have five airlines live and supplying NDC content into our platform. You can expect to see more airlines coming on board throughout 2019, including several more in the next few months.

### Delivering optimal performance with the right technology

In some instances, NDC is an update to technology which has been in operation for three or four decades. My colleague from Travelport's architecture team, Stu Waldron recently [shared his view of the 'plumbing' going on behind the scenes](#) to get ready for the NDC era. As Travelport sits right at the heart of the travel ecosystem, we believe we have a unique opportunity to get the right infrastructure in place now to serve the travel industry for the next three or four decades.

During 2018, we moved to the Scaled Agile Framework (SAFe) methodology for our product organization, to better serve our customers and put their needs front-and-center in the products we're developing. As we have gradually moved through the implementation of NDC, we've taken customer comments on board and passed them directly back to our product team to be built into the next versions of our products.

### A familiar experience, supporting agent workflow

We know that for travel agents, booking NDC content is a change to their established ways of working. By making NDC content available through Travelport Smartpoint, we've provided access to greater choice with NDC content which can be combined with ATPCo content in a familiar workflow.

We'll be extending access to NDC content to Smartpoint connected agents throughout 2019 and our NDC API Trip Services will be available early in H2 2019.

### **Leading an intelligent conversation**

Our commitment to leading a New Distribution Conversation hasn't changed with the new year. You'll see our leaders in conversation discussing NDC at major industry events throughout 2019, as we continue to deliver NDC for our customers and more webinars for our customers and the wider travel industry. We'll also be inviting customers to some of our regional hubs to discuss their approach to NDC and I look forward to meeting as many of you as possible then.

It's going to be a busy year for all of us at Travelport as we continue to build the technology to make the process of buying and managing travel continually better for everyone. The work going on in 2019, from connecting NDC-ready airlines to delivering our point of sale solutions, is essential to successfully deliver IATA's 2020 goals.

We'll manage NDC so you don't have to. Join our New Distribution Conversation at <https://marketing.cloud.travelport.com/NDCwww.travelport.com/ndc>

-ENDS-

### **About Travelport ([www.travelport.com](http://www.travelport.com))**

Travelport (NYSE: TVPT) is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel marketplace.

Travelport has a leadership position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides critical IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.4 billion in 2017, Travelport is headquartered in Langley, UK, has approximately 4,000 staff and is represented in 180 countries and territories.

### **About ITQ ([itq.in](http://itq.in))**

InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises is a large Indian conglomerate holding leadership positions in Aviation, Hospitality and Travel related services. Established in 1989 and headquartered in Gurugram, InterGlobe through its various businesses employs more than 22,000 professionals globally.

ITQ is an official distributor of Travelport in 6 markets across Asia Pacific region including India, Sri Lanka. Headquartered in Gurgaon, the company provides cutting edge travel technology solutions with unmatched inventory options to its customers helping them increase their productivity and business efficiency.

With an extended network nearly 400 cities having 19 dedicated offices and 14 REPs, InterGlobe Technology Quotient reaches out to over 36,000 agency terminals, with two nationalised service centres and 16 training centres having state-of-the-art infrastructure and facilities matching international standards.

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