Travelport becomes first GDS operator to offer NDC content
- first tickets issued by agency in UK
- new era begins as Travelport delivers its NDC Roadmap

October 23, 2018: Travelport (NYSE:TVPT), the leading travel commerce platform, has become the first GDS operator to manage the live booking of flights using the International Air Transport Association’s (IATA) New Distribution Capability (NDC) technical standard.

The first transaction was made by a British agency, Meon Valley Travel, on Friday 19 October for a short-haul low-cost flight from London to Milan issued by a major European carrier. It was managed on the latest Travelport Smartpoint agency point of sale. The new capability allows bookings to be made for any services on the airline without incurring a surcharge. It is the first of a series of products Travelport is developing to accommodate changing airline distribution methods.

The airline industry has been developing NDC since 2012 with the aim of extending customisation to agents and establishing closer relationships between airlines and customers. Travelport already offers Rich Content and Branding, now used by over 270 airlines and currently distributing over 339 ancillaries for 90 carriers. Travelport’s new NDC capability is enabled using similar XML connections to those Travelport already deploys with APIs for over 20 low-cost carriers.

Travelport published a Roadmap for its initial range of NDC products in February, having been the first GDS operator in December 2017 to acquire Level 3 certification from IATA as an aggregator. This status is necessary for any organisation seeking to provide vital offer and order management functions. Over the next few months the first version of the NDC capability launched this week will be used by a steadily increasing number of agencies and airlines as part of the NDC rollout. It will also be followed by a series of product enhancements, including a version for online agents in 2019.

Given the complexity of the technology, Travelport has pledged to continue to develop these products in consultation with a wide range of agencies and airlines globally.

Gordon Wilson, Travelport’s President and CEO, said: “This is a landmark moment for airline distribution. We are delighted to have taken a lead in bringing the NDC era to life. It has required an extraordinary amount of skill and expertise to make this happen and I want to thank my own colleagues at Travelport as well as those at our partners. We are still at the very earliest stages of NDC deployment. Its evolution will continue to take time as we learn from the practical experience of its first use. Meanwhile, we continue to offer a comprehensive global travel commerce platform capable of handling mass volumes of searchable and bookable content at speed for the world’s travel providers and agents.”

Aleks Popovich, IATA’s Senior Vice President, Financial and Distribution Services, commented: “Congratulations to Travelport for managing the first NDC-enabled booking through its platform. This is a significant step toward the new era of airline retailing. We look forward to continuing to work with Travelport as it advances NDC-enabled products in the coming months and years.”

Colin Boddy, Corporate Director at Meon Valley Travel, added: “We are proud to be the first agency to make an NDC booking using our preferred GDS channel. We have always been at the forefront of technology and are honoured to have been chosen as a partner for this landmark moment.”

Notes to Editors
An image showing the first NDC booking taking place is available on Travelport’s media center. Further information on NDC can be found on Travelport’s dedicated online hub.

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About Travelport (www.travelport.com)
Travelport (NYSE: TVPT) is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world’s leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel marketplace. Travelport has a leadership.
position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions.
The company also provides critical IT services to airlines, such as shopping, ticketing, departure control and other solutions.
With net revenue of over $2.4 billion in 2017, Travelport is headquartered in Langley, UK, has approximately 4,000 staff and
is represented in 180 countries and territories.

About ITQ (www.itq.in)
InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises is a leader in aviation, hospitality
and travel related services, contributing to the growth of market through innovation and service leadership by building
businesses and represent global brands that deliver quality and value.

ITQ is an official distributor of Travelport in 6 markets across Asia Pacific region including India, Sri Lanka. Headquartered in
Gurgaon, the company provides cutting edge travel technology solutions with unmatched inventory options to its customers
helping them increase their productivity and business efficiency. With an extended network nearly 400 cities having 19
dedicated offices and 14 REPs, InterGlobe Technology Quotient reaches out to over 36,000 agency terminals, with two
nationalised service centres and 16 training centres having state-of-the-art infrastructure and facilities matching international
standards.

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