

## PRESS RELEASE

### Alitalia Adopts Travelport Rapid Reprice™ to Simplify Ticket Exchanges

**Feb 20<sup>th</sup> 2017:** Travelport (NYSE:TVPT), a leading Travel Commerce Platform, and Alitalia, Italy's largest airline, have announced the successful implementation of Travelport Rapid Reprice™ the industry-leading ticket exchange technology. Under this agreement, Travelport-connected agencies in over 180 countries, servicing hundreds of millions of consumers around the world are able deliver the widest choice of relevant content for travel-buyers and consumers, while now gaining the ability to automate ticket refunds on Alitalia tickets.

ATPCO estimates that up to 15% of airline tickets issued by travel agencies are reissued or refunded. Travelport Rapid Reprice™ enables travel agents to update the itinerary and re-issue the ticket without having to manually check extensive fare rules, penalties, administration fees and taxes. Travelport-connected agents booking Alitalia tickets can now recalculate a fare in seconds rather than approximately 25 minutes of travel agents' work for each PNR if completed manually. The automation of the guaranteed re-pricing process not only saves time, but also eliminates the possibility of human errors, significantly reducing the likelihood of the airline issuing an agency debit memo (ADM) as well as ensuring a better traveler experience thanks to the speed of the exchange process.

Sandro Gargiulo, Travelport's Country Manager for Italy, added: "Processing reissued tickets manually can result in countless hours of additional work and an increased chance of human error. With Travelport Rapid Reprice, we offer our agencies and airline customers a tool that simplifies the manual processes and procedures, producing savings through reduced costs per booking and fewer airline issued agency debit memos."

#### About ITQ

InterGlobe Technology Quotient (ITQ), a strategic business unit of InterGlobe Enterprises is a leader in aviation, hospitality and travel related services, contributing to the growth of market through innovation and service leadership by building businesses and represent global brands that deliver quality and value.

ITQ is an official distributor of Travelport in 6 markets across Asia Pacific region including India and Sri Lanka. Headquartered in Gurgaon, the company provides cutting edge travel technology solutions with unmatched inventory options to its customers helping them increase their productivity and business efficiency. With an extended network over 500 cities having 20 dedicated offices and 14 REPs, InterGlobe Technology Quotient reaches out to over 12,500 agency terminals, has a nationalised service centre and 16 training centres with state-of-the-art infrastructure and facilities matching international standards.

#### About Travelport

Travelport is a Travel Commerce Platform providing distribution, technology, payment, mobile and other solutions for the global travel and tourism industry. With a presence in approximately 180 countries, approximately 4,000 employees, and an additional approximately 1,000 employees at IGT Solutions Private Ltd who provide us with application development services, our 2016 net revenue was over \$2.3 billion.

#### For Further information please contact:

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