



Travelport Mobile Agent now launched in Asia

Singapore

Jun 12, 2013

Travelport, a leading provider of critical transaction processing solutions and data to companies operating in the global travel industry, today announced the successful launch of Travelport Mobile Agent™ in several key regions across Asia.

Travelport-connected agents in Hong Kong, Malaysia, Philippines, Singapore and Taiwan using the Galileo GDS platform are now able to download Travelport Mobile Agent to access and modify bookings on-the-go via their iPad, iPhone, iPod Touch or Android devices. The application will also be launched to Worldspan GDS users in Asia on 15 July.

Travelport Mobile Agent has been successfully deployed in the Americas, Middle East, Europe, Africa, and more recently, across the Pacific region, and has been downloaded more than 19,000 times since its initial launch in July 2012.

Response and feedback received from travel agents in the most recent Pacific launch has been excellent. Australia-based travel agent Julia Leal from World Adventures highly recommends Travelport Mobile Agent to other industry professionals. "I recently installed Travelport Mobile Agent on my iPhone as I had a trip to Africa planned but still needed to access my clients' bookings whilst I was away. I was able to access my bookings without being confined to my desktop via a simple and user-friendly mobile interface. For my clients, this meant around-the-clock service, giving them a peace of mind that I will always be available to help in cases of emergency. I see Travelport Mobile Agent as an excellent tool to help travel agents build customer loyalty," says Leal.

Patrick Andres, Travelport's Vice President and Regional Managing Director, Asia-Pacific, says "Travelport Mobile Agent is an incredibly useful tool for travel agencies and their travel agents that want to be competitive in an industry that never sleeps, where immediate response and customer service are a must for business success. We have had so much success with this solution in other regions and I have no doubt that this application will be just as successful in Asia, where mobile technology adoption is one of the highest in the world."



Travelport Mobile Agent was developed by TTS - Travel Technology & Solutions, and is one of the first products to be made available globally as a result of the Travelport Developer Network, an initiative driven by Travelport's mission to provide flexible access to content via an open platform.