



Custom Travel Solutions Designates Travelport as Primary Technology Partner

Atlanta
Oct 31, 2012

Travelport, the business services provider to the global travel industry, today announces the details of a new long term agreement with Calgary-based Custom Travel Solutions, and the Associate member of the TSI Travel Network for Canada. Through the agreement, Custom Travel Solutions has appointed Travelport as its primary technology provider for the future and will begin a conversion of its GDS business from Sabre to Travelport's Apollo platform.

According to Maurita Baker, country manager, Canada, "Travelport is delighted to partner with Custom Travel Solutions, which has consistently been recognized with multiple superior customer service and 'best agency' awards. We are especially pleased to provide Custom Travel with our web-based application Travelport Agencia™, the only travel agency desktop tool that enables Canadian agents to book all Air Canada content in an efficient and streamlined manner."

Added Baker, "The integration of Air Canada's content into a single screen is an industry first and allows Customer Travel Solutions' agents to offer their travellers fully informed travel choice."

Vaughan Payne, President and Partner, Custom Travel Solutions, commented, "We are making the conversion to Travelport for many reasons but chief among these is Travelport's collaboration with Air Canada and their ability to develop advanced solutions and deliver content and efficiencies that we simply have not had previously."