



Travelport completes KLM Economy Comfort rollout for Galileo agents in Benelux

Amsterdam, The Netherlands
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Travelport, the business services provider to the global travel industry, today announces the completion of its KLM Economy Comfort seat rollout to all Galileo-connected travel agents in the Netherlands, Belgium and Luxembourg. In March, Travelport became the first GDS to complete a live booking of a KLM Economy Comfort seat using the new EMD industry standard.

KLM Economy Comfort seats are fulfilled by Travelport using the new industry standard electronic miscellaneous document (EMD). This standard completes the end-to-end process for travel agency distribution of airline ancillary services and forms part of Travelport's wider merchandising offering. This offering enables a number of major airlines to sell their products in a more efficient and integrated way through travel agents.

Marcel van Goch from the Global Fares Team, ATPi Netherlands, said: "We are delighted to be kept at the forefront of technology and content by working with Travelport. Introducing newest techniques into our existing travel booking procedures gives us the opportunity to provide better solutions for our customers and improve processes for our consultants."

Marco Van Ieperen, Country Manager for Travelport Benelux, added: "This rollout is great news for travel agents as they continue to be able to offer the widest possible content and products to their customers. We are also obviously thrilled to have delivered this service for our airline partner, KLM."

Over the past 16 months, Travelport has successfully integrated ancillary services seamlessly into agency points of sale for airlines including British Airways, Air Canada and United with more in the pipeline throughout 2012.