

Travelport Smartpoint 8.1

A Smarter Way to The Top

Travelport Smartpoint, the pioneer in travel commerce has offered content from 400+ Airlines, 650,000 unique hotel properties and 36,000 car rental locations.



WH Desk

Till now it the Travelport Smartpoint 8.1 has increased its user's productivity and improved the customer experience. Its **Handy GUI** has helped users to deliver best customisation options. This new version follows closely the launch of 8.0 version and add-on to make the interface better.

It combines point-and-click and graphical screens with the ability to use cryptic commands allowing users to choose how they want to work. The new **Flex Windows** theme provides up to eight active windows plus a **PNR Viewer** to support user's need to do more in less time. It puts the world's travel content at your fingertip that allows you to create the perfect personalised service to your customers. And with enhancements to **TripQuote**, sending your customer travel options has never been faster. Travelport Smartpoint release 8.1 is PCI DSS compliant.

The upgraded version is an ultimate solution for numerous customisation possibilities that helps user to achieve 10/10 service to their customers with new brilliant features.

Adding to Travelport Smartpoint 8.0 features, 8.1 embodies:

Flex windows: Whether you are experienced and new to the industry, you can now create the number of windows that works best for you, expand or collapse the windows and also change the colours of the windows according to your preference. Also added in the new features is a side panel.

Trip quote enhancements: Unlike the 7.3 version which introduced the OB Fees management, with the new version you can choose the content and include it in the quote. The content can be added to a basket – build up the different options as you search for them by adding to a basket before you are ready to finalise the quote with no limitations on how many options you include.

Improving the quality of the information within a quote help customers decide on

which quote to book. This provides the ability to include a service fee and mark up to ensure the price quoted can include all applicable fees and charges up front.

Improved post-book seat map performance and display: The new version has improved the post-booking seat map performance. Seat maps in the Post-Book work flow will now display as each seat map becomes available. This provides quicker response times and improve your effectiveness.

Assisting with PCI DSS compliance: Travelport Smartpoint 7.5.2 version 8.1 will also be an auto-upgrade and contains all the necessary components which comply with the Payment Card Industry Data Security Standard (PCI DSS) obligations. It will automatically validate your Operating system Windows 7+Service Pack 1 (SP1) or higher; upgrade you to .NET 4.6.2 Microsoft Framework (or higher); Perform an automated check to confirm if Galileo SSL is installed, and if so will upgrade you to Galileo SSL 3.0.0; and Run the 'Am I Ready' Checker.

Add the configuration plug in to global travelport smartpoint set as active: At the time of sign-on, Travelport Smartpoint will go to Travelport Marketplace to retrieve the Hide Galileo Desktop setting, if it exists and hide or display Galileo Desktop (GD) as appropriate. With this enhancement, agency owners can easily ensure their entire office uses Travelport Smartpoint.

Filter upper cabin in shop results: We have added a new feature to the Flight Shopping Search named 'Cabin' dropdown in Travelport Smartpoint. This gives an option to search for both business and first class fares.

Hotel sell options – credit card guarantee: The drop-down fields are now clearly identified when the Hotel Sell Options are pre-populated to reflect either 'Credit Card - Hotel Guarantee' - if the PNR contains a hotel credit card, 'Credit Card – FOP' - if the credit card added to the FOP in the booking field, or Credit Card - if the PNR

contains neither a Hotel CC nor a booking file field in FOP. Also 8.1 offers integration of the Hotel Retail shopping and booking tool into Travelport Smartpoint, wherever available.

Update to branded fares and ancillaries functionality/usability: Previously, you were using the branded fares and ancillaries screen from the FS rebook workflow to upsell to a different fare were unable to do so due to a limitation with the cancel/rebook and the stored fare process. But now you can Cancel and rebook segments accurately from the branded fares and ancillaries FS rebook workflow; Fare store accurately upon choosing a branded fare; Display fare details (fare basis code, ticket designator information) upon hover over the class of service; remove duplicates from fare shop rebook response and do T:V entry and the HB: entry, retain the fare modifiers as stored with the original fare quote.

The shopping request cryptic command for rail: We have revolutionised rail booking and this is just another step in the revolution. Agents booking rail segments have been provided a quick way to perform searches by departure time, journey time or price. The update provides new modifiers for departure time, journey time or price.

In addition to the above, the new version has improved ordering of the brand attributes associated with a fare & the ability to display only the associated or unassociated remarks in the PNR viewer

There's much more to Travelport Smartpoint than meets the eye. With its extensive features, you can experience its true capabilities like customizable workspaces, color-coded interactive screens, to a choice of cryptic or graphical user-interface, hover-over displays, improved PNR history and queue management and many more. We are growing and we believe that there will always be a whole world of opportunities to explore and grow further.